

## Returns Policy

As every item is bespoke and made specifically for you, Amulet of Ashes is unable to accept returns or issue any refunds.

If an item becomes defective, depending on when it was purchased, what condition it's in and if the item shows clear signs of fault (due to no fault of your own), I will replace the item.

I do not offer a lifetime guarantee on your item. The above applies to items purchased within a 6-month timeframe.

It is the customer's responsibility to follow the guidelines from the care sheet provided.

Thanks